



## Home delivery really delivers

Millions of people enjoy the convenience of home delivery for medicines they take on a regular basis. Your plan recommends home delivery from the Express Scripts Pharmacy<sup>SM</sup>. It's easy to get started, your medicine is delivered right to your door about eight days after your prescription is received and delivery is free.

That's why home delivery is preferred by your plan.

### Here's how you can get started with home delivery



#### ePrescribe

Ask your doctor to send your prescription electronically to the Express Scripts Pharmacy



#### 800.698.3757

Talk with a prescription plan specialist (7:30 a.m. – 5 p.m., Mon. through Fri., EST)



#### Mail

1. Complete a home delivery order form<sup>1</sup>
2. Get a 90-day prescription from your doctor plus refills for up to one year (if applicable)
3. Include your home delivery copayment (we accept credit and debit cards, check or money order)
4. Mail your form, payment (or payment information) and prescription to the address on the form

### Register at [Express-Scripts.com](https://www.express-scripts.com) and you can:

- Sign up for home delivery
- Refill and renew prescriptions
- Track your prescriptions and home delivery refills
- View claims, balances and prescription history
- Manage account settings and payment methods

Join the millions of Americans who already enjoy the safety and convenience of home delivery from the Express Scripts Pharmacy.

*If you have any questions about home delivery from the Express Scripts Pharmacy or your prescription benefit, please call the number on your member ID card.*

<sup>1</sup> Visit [Express-Scripts.com](https://www.express-scripts.com) and click on "Forms" or call Member Services at 800.987.5246 to request a home delivery order form.



**Patient/doctor information continued**

First name

Last name

Birth date (MM/DD/YYYY)

Sex

 M  F

Patient's relationship to member

 Self  Spouse  Dependent

Doctor's last name

1st initial

Doctor's phone number

First name

Last name

Birth date (MM/DD/YYYY)

Sex

 M  F

Patient's relationship to member

 Self  Spouse  Dependent

Doctor's last name

1st initial

Doctor's phone number

**Important reminders and other information**

**Check** that your doctor has prescribed the maximum days' supply allowed by your plan (not a 30-day supply), plus refills for up to 1 year, if appropriate. Also, ask your doctor or pharmacist about safe, effective, and less expensive generic drugs.

**Complete** the Health, Allergy & Medication Questionnaire.

**There may be a limit to the balance** that you can carry on your account. If this order takes you over the limit, you must include payment. Avoid delays in processing by using e-checks or a credit card. (See Section 3 for details.)

**If you are a Medicare Part B beneficiary AND have private health insurance**, check your prescription drug benefit materials to determine the best way to get Medicare Part B drugs and supplies. Or, call Member Services at the phone number found on your ID card. To verify Medicare Part B prescription coverage, call Medicare at 1.800.633.4227.

**Express Scripts will make all possible efforts, as appropriate by law, to substitute generic formulations of medication, unless you or your doctor specifically directs otherwise.**

Pennsylvania and Texas laws permit pharmacists to substitute a less expensive generic equivalent for a brand-name drug unless you or your doctor directs otherwise.

**Check the box if you do not wish a less expensive brand or generic drug.**

Please note that this applies only to new prescriptions and to any refills of that prescription.

**For additional information** or help, visit us at Express-Scripts.com or call Member Services at the phone number on your ID card. TTY/TDD users should call 1.800.759.1089.

*Federal law prohibits the return of dispensed controlled substances.*

Program: <<XXXXXXXXXX>>



Place your prescription(s), this form, and your payment in an envelope. Do not use staples or paper clips.

EXPRESS SCRIPTS  
PO BOX 66564  
ST. LOUIS, MO 63166-6564



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