

INSTRUCTIONS FOR SEARCHING FOR AN IN NETWORK DOCTOR

Follow the directions below to check to see if your doctor is in the Aetna Choice POS II (Open Access) network.

1. Ask your doctor if they participate in the Aetna Choice POS II (Open Access) network. (Remember if they ask you which Aetna Plan you are in, you are not in an “Aetna Plan” you are in the EPC Plan that uses the Aetna Choice POS II (Open Access) network.)
2. You can go on-line and check in the following way:
 - Go to: <http://www.aetna.com/docfind/custom/mymeritain/> and enter your zip code.
 - Slide the bar to enter the mileage range for your search and click "Search"
 - Under “Select a Plan” scroll down to “Broad Medical Networks” (or “Aetna Open Access Plans”) and Select “Aetna Choice POS II (Open Access)” network and click "Continue"
 - Follow the instructions to enter your healthcare provider’s name or to search by specialty, type of facility, etc.

WHAT IF MY DOCTOR IS NOT IN THE AETNA CHOICE POS II NETWORK?

If you see that your doctor is in-network, you are all set! If your preferred doctor is not in network, first confirm with your doctor that they are not in-network. Sometimes doctors elect not to be listed on the Find a Network Doctor search tool but are in-network. If they are not, there are 2 options for them to apply to join the network.

OPTION 1

Have your doctor complete the online application form at <https://extaz-oci.aetna.com/pocui/join-the-aetna-network>.

OPTION 2

Provide your doctor’s information to the EPC Benefit Team, by emailing them at benefits@epc.org and they will work with Meritain Health to put in the application for your doctor to join the network.

**If you are choosing option 2, it is best to confirm with your doctor’s office first that they are interested in joining. There are reasons why a doctor may not be in the network already and it is best to communicate with them ahead of time before any application process is started.*

If your doctor is not in-network and you are pregnant or undergoing care for a serious medical condition or post-surgery acute care, contact Meritain Health at 800-925-2272 and inquire about the “Continuity of Care” program that enables qualifying individuals to continue their care with coverage from their out of network current doctor for a specified period of time.