



Inpatient Quality Care with Healthcare Bluebook™

The best quality care for you

Healthcare Bluebook can help you see quality ratings on hundreds of procedures across thousands of hospitals nationwide. Using this tool, you're able to see how hospitals in your area are rated before you schedule your procedure there.

Since no hospital specializes in all procedures, Healthcare Bluebook makes sure to report quality metrics by procedure. They rank and assign each hospital an overall score based on its performance in multiple areas of care. All hospitals in the country are ranked relative to each other for performance and specific procedures. This allows you to see how the top hospitals in a given city compare to hospitals nationally.

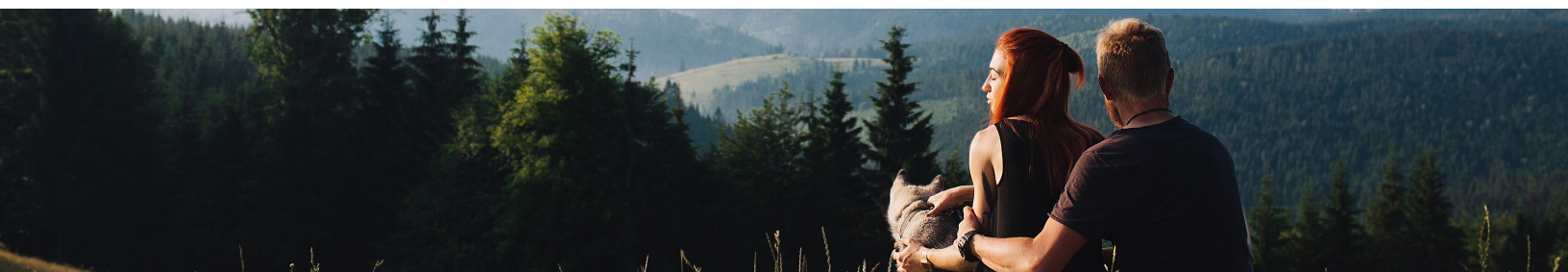


Healthcare Bluebook focuses on what's important for a positive outcome. This includes:

- Complications.
- Mortality.
- Satisfaction.
- Safety.
- Process.

The ideal facility for you is one that provides the greatest opportunity for the best possible outcome on your specific procedure, on things such as successful operations, low infection rates and patient satisfaction.

Sometimes, accreditation organizations provide hospitals with a letter grade (A-F) at an overall level, not specific to procedures. This can be misleading. Healthcare Bluebook allows you to see the quality and the cost ratings for the procedure you need.



Quality ratings are displayed using green, yellow and red check marks:

A green check indicates a hospital is performing among the top third of all U.S. hospitals for the specific procedure.



A yellow check indicates that the hospital falls in the middle third of all hospitals.



A red check indicates the hospital is among the lowest performing third of all U.S. hospitals.



When available, price information is also provided on a green, yellow and red scale. This helps you know the cost ratings for your procedure as well.



If you have any questions, just call Healthcare Bluebook at 1.800.341.0504. You can also visit www.meritain.com to find out more!